

13 July 2020

Dear resident,

We are writing to apologise for any inconvenience caused by the foundation works which took place in the early hours of Sunday 12<sup>th</sup> July.

We were installing a 7m pile (steel tube) into the ground to support an essential overhead wire switch which, when completed, will allow us to turn off the new line's electrical supply without impacting the wider network. This work was regrettably louder than anticipated as the team unexpectedly encountered hard ground while using an impact piling hammer. We will be reviewing how to mitigate a similar occurrence in future.

We completely understand your frustration at the timing of this work. This type of construction can only be undertaken in a safe environment when the overhead wires can be turned off which is overnight or in the early hours of the morning when trains aren't running. Prior to this weekend, 40 piling shifts had been carried out in the last 18 months with minimal complaints of noise.

There is no overnight piling planned for next weekend, however the team will be carrying out less impactful modification work on the overhead wires between 00:00 and 06:00 on Sunday 19<sup>th</sup> July.

We must stress that our current work is not part of the Carriage Wash Machine installation. The construction of the machine and enclosure have been paused whilst Network Rail seek Prior Approval from the Local Planning Authority.

We are continuing to progress other works, relating to different aspects of the Cambridge Depot Upgrade, which will support our current timetabled services. This includes the upgrade of both north and south sidings and the construction of a connecting track and overhead wires under Mill Road Bridge between the two sets of sidings – with associated groundwork, drainage and piling work.

We know there have been concerns regarding vibration. We want to reassure you that all work is surveyed beforehand, and the ground is monitored throughout each piling shift.

Going forward, we will continue to work with the community, like we have over the past year, listening and acting on your concerns.

The site team will continue to issue regular newsletters to provide project updates and highlighting upcoming work.

Should you have any concerns then please contact [mailbox@thespencergroup.co.uk](mailto:mailbox@thespencergroup.co.uk).

We are sorry for any inconvenience you may have experienced this Sunday.

Kind regards,



Steve Lammin  
Engineering Director, GTR



Richard Watson  
Project Director, Spencers